

How do we spend our

# MONEY?



**First Choice**

Housing Association Limited • Cymdeithas Tai

Dewis Cyntaf Cyf

27%

pay's toward everyday routine 'Maintenance', like, fixing a broken door handle or a leaky radiator



9%

Is the money spent on 'Major Repairs' like replacing roofs or windows



6%

is used for home improvements.....

15%

Is the money we owe the bank - we **use** the money to help us **provide** high quality adapted homes

16%

is what it costs to run

**First Choice**

**Housing**, like, **Staff & Facilities**



22%

covers the **wear & tear** and the upkeep of your home

5%

is spent providing Tenant Services, such as, **Tenant Participation & Well-being Events**



**First Choice Housing**  
is a  
*Not For Profit Organisation*

any surplus is  
used to provide  
new homes

**Our Surplus**  
will help us  
deliver 339  
homes in the  
next 5 years

**Any questions please contact us on:  
029 2070 3758 or  
customerservices@fcha.org.uk**

## VALUE FOR MONEY

### INDICATORS:



Operating costs for lettings  
per Social Housing Unit

**FCHA:**  
£2,898

**Sector Average:**  
£3,012



Management costs per  
Social Housing unit

**FCHA:**  
£765

**Sector Average:**  
£981



Reactive repair costs per  
Social Housing unit

**FCHA:**  
£1,073

**Sector Average:**  
£1,052



Major repairs and costs  
per Social Housing unit

**FCHA:**  
£398

**Sector Average:**  
£679

